



Product Description

CITEC E-mail Anti-Virus Screening

Today, malicious code-writers can take advantage of technology adoption trends to release worldwide viruses and wreak as much havoc on business enterprise systems as possible. Viruses are now easier to write, and they can infect entire enterprises via e-mail at an unprecedented, rapid-fire rate. With traditional desktop virus detection and management methods becoming increasingly outdated.

CITEC has partnered with MessageLabs, the global leader in e-mail security to bring you an e-mail anti-virus screening service you can rely on. The result? Total peace of mind knowing your business' e-mail is virus-free.

The CITEC E-mail Anti-Virus (EAV) screening solution is a fully managed service that can be switched on in a matter of minutes. It requires no additional hardware or software and once activated, all your inbound and outbound e-mail is re-routed through central control towers. From here it is scanned by found industry-leading scanners before being passed on to its final destination and not impacting on e-mail delivery times.

What if a virus is detected? The e-mail is automatically stopped and held in quarantine for 30 days. The sender and administrator receive immediate notification, allowing appropriate action to be taken. That's it. Total protection.

CITEC E-mail Anti-Virus features

- Uses multiple virus scanners, combined with MessageLabs' own unique and patented technology
- Signature updates loads automatically performed every 10 minutes
- Uses artificial intelligence to detect new viruses
- E-mail traffic is monitored from a Global Operations Centre 24 x 7
- No discernible latency – most e-mails take under 1.5 seconds to process
- Managed service delivered through central control towers
- Virus-infected e-mail stored for 30 days and accessible in an emergency
- Notification auto-generated to sender, administrator and recipient
- Web0-based management tools and service statistics



ABOUT CITEC

CITEC is a national information and communications technology (ICT) service provider with offices in Brisbane, Sydney, Canberra and Melbourne.

As Queensland's largest ICT provider CITEC's clients include local, national and multinational organisations.

Founded in 1964, CITEC has today established itself as the second largest Australian-owned Information Systems outsourcer and is ranked seventh in IDC's "Australian IT Outsourcing Market, Top 10 Players, 2004" (Source – IDC, 2005).

CITEC manages several high security data centres and has approximately 550 employees located across Australia. CITEC owns, through its investment company CSI Holdings Pty Ltd, a majority interest in HR/payroll software developer Aurion Corporation.

Our mission is to provide quality bundled information and communications technology (ICT) services and solutions, based upon world class infrastructure and technology that support our clients' business processes.



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Business benefits

- Fully managed service, freeing up internal IT Resources
- Ensures optimum protection most businesses operate a single anti-virus scanner which will miss at least 3% of all viruses
- No additional hardware or software required by the customer
- No need to worry about downloading signatures – even at the time of a virus outbreak
- Protects against loss of employee productivity
- Stops new viruses and variants even before new signatures are available
- Peace of mind knowing that your e-mail is clean and virus-free
- Per-user, per-month pricing model eliminates capital investment and provides infinite scalability

Why choose CITEC?

- Control your organisation's capital outlays, operating costs and overheads by utilising our staff, skills and expertise
- Focus on your core business by outsourcing to an industry expert
- Benefit from CITEC's 30 years of experience in delivering technology enabled business solutions
- Take advantage of CITEC's partnerships with leading vendors
- Minimise your risk through our proven track record in managing technical and physical data security
- Protect your information assets in our fully monitored data centres located in Brisbane and Sydney

To find out more about how the CITEC E-mail Anti-Virus screening solution can benefit your organisation, please contact one of our consultants on 1300 366 262 or via e-mail at info@citec.com.au

CITEC combines leading edge technology, established techniques, innovative concepts and individual expertise to achieve seamless, practical business solutions.

Our strength lies in our staff's extensive knowledge of a wide range of hardware, software and network environments, and unmatched experience in developing business solutions to meet client needs.

ICT Professional Services

Consultative, strategic and technological services based on CITEC's core competencies of information brokerage, infrastructure management, business process outsourcing and application management.



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