



Product Description

CITEC E-mail Anti-Spam Screening

Spam (unsolicited e-mail) is a global epidemic, with businesses unwittingly paying millions of dollars per annum in unnecessary internet connection cost just to receive junk e-mail. In fact, a recent Gartner Group Survey revealed that 34% of business e-mail is useless and employees spend up to 49 minutes per day managing their e-mail.

CITEC has partnered with Messagelabs, the global leader in e-mail security to bring you an e-mail anti-spam screening service you can rely on.

With the CITEC E-mail Anti-Spam (EAS) screening solution you can effectively stop unsolicited e-mail from entering your company's system by checking all incoming mail before it reaches your network.

The CITEC E-mail Anti-Spam screening solution enables you to tackle the problem of spam at the source by setting up your own filtering criteria – a combination of public and internal company white and blacklists. It also allows you to specify how all spam and suspect e-mail should subsequently be handled – freeing up your human resources, alleviating bandwidth issues and significantly reducing the demands on your valuable storage space.

CITEC E-mail Anti-Spam business features

- Uses filtering rules and patented technology to block all unsolicited e-mail
- Suspect e-mail is detected using domains and/or IP addresses
- Ability for clients to customise their spam filter – specifying domains, IP address and e-mail addresses they want to block and accept mail from
- Spam e-mail can either be blocked immediately or sent to a nominated system administrator; or alternative e-mail address
- Ability to add header information to suspect e-mail
- Managed service delivered through central control towers
- Web-based management tools and service statistics



ABOUT CITEC

CITEC is a national information and communications technology (ICT) service provider with offices in Brisbane, Sydney, Canberra and Melbourne.

As Queensland's largest ICT provider CITEC's clients include local, national and multinational organisations.

Founded in 1964, CITEC has today established itself as the second largest Australian-owned Information Systems outsourcer and is ranked seventh in IDC's "Australian IT Outsourcing Market, Top 10 Players, 2004" (Source – IDC, 2005).

CITEC manages several high security data centres and has approximately 550 employees located across Australia. CITEC owns, through its investment company CSI Holdings Pty Ltd, a majority interest in HR/payroll software developer Aurion Corporation.

Our mission is to provide quality bundled information and communications technology (ICT) services and solutions, based upon world class infrastructure and technology that support our clients' business processes.



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Business benefits

- Reduction in e-mail volumes and thus demand on your Internet bandwidth, and disk space
- Reduction of incoming e-mail by 15-20%, enhancing efficiency and operations of your e-mail system
- Increased employee efficiency and productivity, due to reduced number of irrelevant and wasteful e-mails
- Uses filtering and patented technology
- Fully managed service, freeing up your internal IT resources
- No need for additional hardware or software
- Per-user, per-month pricing model eliminates capital investment and provides infinite scalability

Why choose CITEC?

- Control your organisation's capital outlays, operating costs and overheads by utilising our staff, skills and expertise
- Focus on your core business by outsourcing to an industry expert
- Benefit from CITEC's 30 years of experience in delivering technology enabled business solutions
- Take advantage of CITEC's partnerships with leading vendors
- Minimise your risk through our proven track record in managing technical and physical data security
- Protect your information assets in our fully monitored data centres located in Brisbane and Sydney.

To find out more about how the CITEC E-mail Anti-spam screening solution can benefit your organisation, please contact one of our consultants on 1300 366 262 or via e-mail at info@citec.com.au

CITEC combines leading edge technology, established techniques, innovative concepts and individual expertise to achieve seamless, practical business solutions.

Our strength lies in our staff's extensive knowledge of a wide range of hardware, software and network environments, and unmatched experience in developing business solutions to meet client needs.

ICT Professional Services

Consultative, strategic and technological services based on CITEC's core competencies of information brokerage, infrastructure management, business process outsourcing and application management.



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