

# Corporate Governance

## Executive Management Team



From left to right: Phil Redmond, Peter Buchan, Ralph Hunt, Warren Pashen, Paul Dusman, Tony Skippington, Bob Gurnett

CITEC's Executive Management Team (EMT) are its organisational leaders who maintain CITEC's business direction.

**Ensuring execution and delivery of operational objectives to meet daily and long-term business strategies, the members of the EMT are:**

### **Tony Skippington** Managing Director

Tony was appointed to the Managing Director's role in April 2005. Prior to this, Tony had responsibility for CITEC's financial management and corporate governance requirements as the General Manager - Finance and Corporate Services.

He has more than 23 years' experience in financial management through senior financial positions within CITEC and various roles in the Queensland public sector, 11 of which were spent in senior roles at the Queensland Audit Office.

Tony holds a Bachelor of Business (Accounting) and his wealth of corporate finance, business and management skills provides CITEC with leadership to focus on enhancing its presence and reputation as a high quality supplier within the ICT market.

### **Ralph Hunt** Acting General Manager, Sales and Marketing

As Acting General Manager Sales and Marketing, Ralph is responsible for driving the sales and marketing division of CITEC to provide customer service excellence and increase sales both in Queensland and nationally.

Ralph draws on more than 20 years' experience working in sales, consulting and management roles with leading IT companies around the world to give CITEC's clients confidence in our ability to meet their ICT-based business needs.

Ralph holds a Bachelor of Arts in Modern Asian Studies, and is currently a member of the Griffith University School of Management Advisory Board. He is also a member of the Queensland iLab Advisory Council and a Fellow and Councillor of the Australian Institute of Management.

### **Warren Pashen** Acting General Manager, Finance and Corporate Services

Warren joined CITEC in May 2005 from the Queensland Government's Department of Public Works. As Acting General Manager Finance and Corporate Services, Warren is responsible for strategic financial management of CITEC as well as corporate governance, legal and executive services and administration of the organisation's internal operations.

Warren has 14 years' experience in the Queensland public sector and a wealth of private sector experience including roles as Finance Manager for Spicers Paper Limited and Financial Accountant for a leading Queensland newspaper company.

Warren holds a Bachelor of Commerce, is a Fellow of CPA Australia and a member of the Institute of Chartered Secretaries and Administrators.

### **Peter Buchan** Acting General Manager, Business Services

As Acting General Manager Business Services, Peter is responsible for delivering strategic business services across CITEC including human resources, service strategies, quality management systems and the governance of major projects. He is also responsible for all aspects of CITEC software development, support and business and technical service delivery, and for ensuring CITEC's clients receive the highest quality service.

Peter's 11 years of experience with CITEC and in-depth corporate knowledge have been acquired in a variety of senior management roles within areas such as service delivery and financial operations.

Peter has formal qualifications in project management, accounting and administration and international qualifications with a Manager's Certificate in ITIL.

### **Phil Redmond** Acting General Manager, Service Operations

As Acting General Manager Service Operations, Phil is responsible for all aspects of business and technical service delivery to ensure CITEC's clients receive the highest quality service.

Phil has held management positions across different service delivery areas in CITEC all with the same focus – excellence in service delivery.

He has comprehensive skills in project management, is ITIL qualified and holds a Bachelor of Business. Phil is also an Associate Fellow of the Australian Institute of Management.

### **Bob Gurnett** General Manager, Technology Strategies and Services

Bob is responsible for the development and implementation of CITEC's technology strategy and for the design of key technology and infrastructure deliverables to a wide range of clients.

During his lengthy career with CITEC, Bob has performed various management positions including Manager of the Mainframes Technical Support Group, Manager of Infrastructure and Facilities and more recently Director, Network Services. With a degree in business, Bob has more than 30 years' experience with expertise in a wide range of ICT including computer performance evaluation and capacity planning.

Bob joined the information technology industry in 1974 as a system programmer/analyst with the Queensland Treasury EDP Branch (where CITEC originated).

### **Paul Dusman** Chief Information Officer

As Chief Information Officer, Paul is responsible for positioning CITEC's current and future technology. He is also custodian of CITEC's information, technology and communication-based assets.

Paul has previously directed global systems delivery and research and development for a European Internet company, and has a strong business and technology background spanning more than 20 years.

Paul holds a Bachelor of Science degree with majors in Computer Science and Management Administration. He is a founding member of the Project Management Institute in Queensland and a past secretary of the Queensland Software Quality Association.

CITEC's Managing Director reports to the Director-General, Queensland Government Department of Public Works, who is responsible to the Minister for Public Works, Housing and Racing. CITEC's Business Enterprise Board, appointed by the Cabinet of the Queensland Government, makes recommendations to the Managing Director, the Minister and Director-General as appropriate.

CITEC has an Executive Management Team (EMT) whose responsibilities include developing and delivering on operational and long-term strategic business directions. The Managing

Director and the EMT are supported by a number of key governance functions, strategic management teams and committees.

CITEC is a fully commercialised business unit of the Queensland Government and is gazetted as a Significant Business Activity (SBA) under the *Queensland Competition Authority Act 1977*. CITEC's financial relationship with government is limited to transactions in the private sector – it pays taxes, charges and dividends, and is paid commercial prices for services provided. As a commercialised business unit of the Department of Public Works,

CITEC is subject to public sector legislative requirements such as those in the *Financial Administration and Audit Act 1977* and the *Public Service Act 1996*.

Queensland Government agencies purchase information and communication infrastructure and information management services from CITEC at commercial rates. CITEC also provides services to other government and private sector businesses on a fully competitive basis, where those services enhance its value to the Queensland Government and support its core business strategy.

## Organisational Structure

