

# Our Community Involvement

Supporting community initiatives is part of CITEC's corporate philosophy. Each year we actively participate in the community by sponsoring organisations and initiatives that enhance our local communities and the IT industry.



CITEC provides IT installation, training and ongoing servicing to the Queensland Theatre Company as its sponsoring technology partner

## Sponsorships

### Queensland Theatre Company

CITEC has been a proud sponsor of the Queensland Theatre Company since 1996. As Queensland Theatre Company's Information Technology partner we provide hardware and high-level IT services designed to support the Queensland Theatre Company's business objectives of improved financial management, flexible working conditions and best-for-purpose equipment. This relationship allows the Queensland Theatre Company to continue to achieve significant efficiencies in their business operations and enables them to focus on their core business of creative staged events.

### Young Achievers Australia (YAA)

YAA's hands-on programs are designed to give young people a broad understanding of business attributes together with practical experiences that feed into the workplace, career and business pathways. YAA programs are open to secondary and tertiary students, Indigenous groups, youth at risk and unemployed, and other disadvantaged groups.

CITEC's sponsorship of YAA is aimed at assisting the enhancement of Queensland's future business skills.

### Women in Technology (WIT)

WIT is a Queensland initiative providing support services and leadership for women involved in all aspects of the ICT industry. WIT aims to improve perceptions about technology industries through activities such as role modelling, mentoring, board readiness and scholarships. WIT is also about developing careers, fostering business growth, accessing information, networking, and ultimately, fun.

CITEC has been a proud sponsor of WIT for four years and was a Megabyte Sponsor of the 2003 Women in Technology/Unisys Scholarship Awards program in the undergraduate award category.



## Corporate Philanthropy

### Shave for a Cure

The 'World's Greatest Shave for a Cure' is the Leukaemia Foundation's biggest annual fundraising event. Participants in the event shave or colour their hair to raise funds for leukaemia research and patient support. Each year, CITEC staff show their true team spirit by getting behind the cause and getting 'the chop', colouring their locks or cheering on their colleagues.

### Casual for a Cause Days

Every fortnight CITEC staff are invited to 'Go Casual for a Cause' to raise money for various charity organisations. Staff who take the opportunity to dress down for the day are asked to make a small donation. The money collected is sent to a different charity each month.

### Canberra Bushfire

When the ACT Government announced an appeal fund to assist the recovery of victims of the January 2003 bushfire, the Canberra Connect call centre was inundated with telephone calls and emails from the public wishing to make donations. CITEC was quick to respond by designing and implementing the online transaction and IVR phone lines, at no charge, to facilitate Canberra Bushfire Recovery Appeal donations. Within just 48 hours, the solution went live, allowing the Canberra Connect call centre staff to concentrate on providing assistance and information to callers, while allowing donors from as far away as the US and UK to make an online donation using their credit card. Donation transactions valued at over \$325,000 were made via these facilities.

CITEC received a 'Certificate of Recognition' from the ACT Chief Minister, Jon Stanhope, 'in appreciation of CITEC's selfless response to the Canberra bushfires of January 2003'.

## Industry Involvement

### BECS Advisory Council

The Australian Payments Clearing Association (APCA) is a public company established to provide accountability for key parts of the Australian payments system. Its members include banks, building societies, credit unions and other organisations participating in the Australian payments environment. Of the five payment clearing systems, three are supported by Advisory Councils. CITEC has participated on the Bulk Electronic Clearing System's Advisory Council since early 2002 and our representative, Christine Morris, was elected as Chair of the Council for the 2003 term. The Council members provide opinion,

advice and information to the BECS Management Committee on matters related to the bulk electronic clearing system.

### Distributed Systems Technology Centre (DSTC)

The Distributed Systems Technology Centre (DSTC) is a joint venture supported by the Australian Government's Cooperative Research Centres Program and 24 participating organisations. DSTC is developing the technical infrastructure for tomorrow's enterprises. It conducts world class research, develops software, and provides training and professional consulting services. Key technology areas for DSTC include Workflow, CORBA®, Java™, XML, Distributed Object Middleware, Internet Systems, Knowledge Management, Metadata, Collaborative Computing, GroupWare, Security and Network Infrastructure. CITEC supports our commitment to the DSTC participant program by seconding three CITEC staff to DSTC on a term basis and having other staff assist on projects.

