

# LEADERSHIP

## CITEC BUSINESS ENTERPRISE BOARD

*The CITEC Business Enterprise Board is appointed by the Minister for Innovation and Information Economy and is the Minister's primary source of independent business advice on CITEC. Its principal responsibility is to provide business leadership for CITEC in strategy, performance and risk management. The Board is comprised of five Non-Executive Directors and two Executive Directors, including*

*the Director-General, Department of Innovation and Information Economy, Sport and Recreation Queensland, and the Managing Director, CITEC.*

*The Board's Terms of Reference include:*

- *reviewing strategic direction and related business policies proposed by CITEC management;*



**BARRIE ADAMS**  
CHAIRPERSON

*Mr Adams is the former long-serving Queensland Regional Commissioner for the Australian Securities and Investments Commission (ASIC). He is currently a Director of the accounting professional body CPA Australia and has a number of private business interests. Mr Adams' relationship with CITEC began in the late 1980s when he was involved in the establishment of the Public Access System (now CITEC CONFIRM). Mr Adams brings to the Board extensive knowledge of the national corporate scene.*

**LEONIE TAYLOR**  
NON-EXECUTIVE  
DIRECTOR

*Ms Taylor is a Partner in leading chartered accounting firm Bentleys MRI.*

*She is also Chair of the Board of the Ports Corporation of Queensland and a Director of Legal Aid Queensland. Ms Taylor has over 20 years experience providing business and taxation advice to Queensland enterprises.*

**VERNON WILLS**  
NON-EXECUTIVE  
DIRECTOR

*Mr Wills is Chairman of Enhance Corporate Pty Ltd, a corporate advisory company and a Director of Enhance Management Pty Ltd, a leading Queensland market research firm. Mr Wills has an extensive history within the investment and finance industry. He was a member of the Steering Committee for the CITEC Review conducted in 2000.*

## CORPORATE VIEW

- making recommendations to the Managing Director, the Director-General and the Minister as appropriate;
- reviewing business plans as circumstances require;
- reviewing CITEC's performance contract with the Government on an annual basis;
- advising the Minister on any recommended changes in CITEC's strategic direction;
- monitoring business performance and assessing risks; and
- assessing and advising on any matter impinging on CITEC's financial and non-financial performance, its business health, profitability and sustainability.



JOHN FILMER  
NON-EXECUTIVE  
DIRECTOR

*Mr Filmer is the former Director, Enterprise, C&W Optus Pty Ltd and former Managing Director of Data General. Based in Sydney, he is now a private consultant. He has over 35 years experience in the information and communications technology industry in both government and corporate markets.*



JOHN PUTTICK  
NON-EXECUTIVE  
DIRECTOR

*Mr Puttick is the founder and Executive Chairman of GBST (formerly Star Systems), a successful Queensland software specialist, which has achieved a market presence nationally and internationally. Mr Puttick brings over 30 years experience in business and computing to the CITEC Board.*



SCOTT FLAVELL  
EXECUTIVE  
DIRECTOR

*Director-General, Department of Innovation and Information Economy, Sport and Recreation Queensland.*



GREG MCCALLUM  
EXECUTIVE  
DIRECTOR

*Managing Director, CITEC.*

## EXECUTIVE MANAGEMENT TEAM

*CITEC's Executive Management Team (EMT) act as organisational leaders who, as individuals and as a team, ensure and maintain business direction, client focus and end-to-end service delivery.*



**GREG MCCALLUM**  
MANAGING DIRECTOR

*Greg has extensive experience in the information industries. His career has included 11 years in the ABC in a wide variety of roles including TV production, and as Executive Officer for ABC in Queensland. He also served for three years at Queensland Treasury in the 1980s. Greg joined CITEC in 1987 where he performed a variety of roles including leading the online services business division, and the corporate finance division. Greg has been Managing Director of CITEC since 1997. He is also a Director of CITEC's investment company, GSI Holdings Pty Ltd.*



**MARY-LOU DUTTON**  
GENERAL MANAGER,  
SERVICE OPERATIONS

*As a graduate in Computer Science from the University of Queensland, Mary-Lou has an extensive technical background. She joined CITEC as a programmer developing comprehensive skills in project management and leading teams of people to implement complex and high-risk systems. Since 1986, Mary-Lou has performed management roles in a wide range of areas including client service, specialist information technology consultancy, technical support areas, business and sales. Mary-Lou's previous roles have included Director, Facilities Management and Deputy General Manager. In her current role as General Manager - Service Operations, Mary-Lou has a focus on the development and understanding of each client's service requirements at a whole-of-CITEC level.*



**MICHAEL MILLS**  
GENERAL MANAGER,  
FIELD OPERATIONS

*Michael comes to CITEC as a proven leader both academically and professionally in marketing and strategic planning, having worked in 12 different countries for such organisations as Saatchi & Saatchi Advertising, Roy Morgan Research, Porsche Cars, Nissan and Yamaha. He has over 20 years senior experience in leading a team of people to achieve strategic marketing goals. His current role as General Manager - Field Operations requires the strategic development and implementation of all marketing, sales and branch activities, as well as overall CITEC strategic and business planning.*

## CORPORATE VIEW

*The EMT fulfils the role of evaluators, critics, endorsers and “co-owners” of Managing Director and General Manager decisions, proposals and subsequent outcomes.*

*The members of the EMT are the Managing Director and the five functional General Managers.*



### BOB GURNETT GENERAL MANAGER, TECHNOLOGY STRATEGIES AND SERVICES

*With a degree in Business, Bob joined the information technology industry in 1974 as a system programmer/analyst with the Queensland Treasury Electronic Data Processing Branch (where CITEC originated). He has 28 years experience, with expertise in a wide range of IT disciplines, including computer performance evaluation and capacity planning. In his time with CITEC, Bob has performed various management positions, including Manager of the Mainframes Technical Support Group, Manager of Infrastructure and Facilities and more recently as Director, Network Services. In his current role, Bob is responsible for the development and implementation of CITEC's technology strategy and is responsible for the design of key technology deliverables to clients.*

### SANDRA JAMES GENERAL MANAGER, HUMAN RESOURCES

*Sandra James brings over 10 years experience across a range of Senior Management and Human Resource roles to her position as General Manager, Human Resources. She holds a Bachelor of Educational Studies, from University of Queensland (UQ) and a Diploma of Teaching (QUT). Sandra has worked as a Senior Human Resource Manager across several government departments and private companies. She has also managed her own human resource consultancy practice and has been heavily involved in organisational change projects across a number of industries including legal, manufacturing, transport, advertising and finance. Sandra also held the position of Sales and Marketing Manager for the CITYTRAIN network in Brisbane. Her current role at CITEC is to lead CITEC's Human Resources Group to deliver a strategic HR framework and HR solutions.*

### TONY SKIPPINGTON GENERAL MANAGER, FINANCE AND CORPORATE AFFAIRS

*Tony brings to his position 19 years experience in financial management across the Queensland public sector. Ten of those years were spent at the Queensland Audit Office in a variety of audit and management roles. Tony has also held a number of senior financial management positions within CITEC throughout his career. In his current role, Tony is responsible for the strategic financial management of CITEC, as well as corporate governance, legal services and the general administration of the organisation's internal operations. Tony is a qualified accountant with a Bachelor of Business (Accounting) from the Queensland University of Technology (QUT).*

## ORGANISATIONAL CHART

